



**No longer want to show your ID when entering the facility? Please read below for instructions on how to download SportWrench Express:**

1. Download and install SW Express app from the Apple App Store or Google Play Store
2. Once downloaded, log in to the app with your SportWrench account login information.
3. Next, verify your profile within the app to enable the Express features.
  - You will do this by taking pictures of yourself, a couple from different angles, and then upload your photo ID.
  - Please note: none of the images or information from your ID are ever sent or stored on the servers.
4. This verification process will allow the app to compare first and last name from the ID to the name on the ticket.
5. If all information matches up and the verification process approves the comparisons, then your profile is officially ready to be used for Express Tickets!

\*\*\* If the names do not match, or if the images are not alike enough between the ID and selfies taken, then that account is not automatically verified.

**This can be resolved.** You can visit the **help desk** on site and the staff member will be able to manually verify your ID and approve your SportWrench Express Account for the season. If you do not use the corresponding name on your ID, you will run into this issue (for example, Steven on ticket, Stephen on ID).

**Once you have completed your SportWrench Express account, it is active for all SportWrench events.**

[SportWrench Apple Download Link](#)

[SportWrench Android Download Link](#)

